

## Navigate Payments with Ease: Move Central's Seamless Payments Guide

Customer Journey Stage		Payment Type	Amount	Payment Methods	Understanding the Why
Before the Move Day	Upon Booking the Move	<b>Deposit</b>	\$250 on Local Moves.	<b>Debit/Credit Cards</b>	<p><i>The Deposit is a small upfront payment required to lock in your move date, time, and the fantastic crew ready to groove with you on moving day.</i></p> <p>Your deposit is like the VIP pass to a hassle-free move. Lock it in, and let's rock this move together! 🎸🚚</p> <p>Cancelling or Rescheduling? Life happens! Notify us at least 72 hours before your move for a fully refundable deposit.</p>
			\$500-\$1000 on Long-Distance Moves.		
On the Move Day	The Morning of the Move Day – Before Dispatching Crews	<b>Pre-authorization</b>	Determined based on the move and crew size.	<b>Debit/Credit Cards</b>	<p><i>Preauthorization is a process where a certain amount of money is temporarily held from your credit or debit card to ensure that funds are available for your move 🏠🔒.</i></p> <p>Shortly before the move is complete, the final cost is adjusted based on actual time and services provided. Think of preauthorization as a friendly handshake between your bank and Move Central. It's our way of saying, "Hey, we're about to do some heavy lifting here, can you spot us the funds?" 🤝🏠🚚</p>
	At the End of the Move – Half Hour Before End Time	<b>Move Balance</b>	Based on actual time and services rendered.	<p><b>Cash or Zelle:</b> on all amounts</p> <p><b>Debit/Credit cards:</b> on amounts under \$2000</p> <p><b>Wire Transfer or Cashier's Check:</b> on amounts \$2000 and up</p> <p><b>Cash, Wire Transfer or Cashier's Check:</b> for Travel Fee on Long-Haul Moves</p>	<p><i>The Move Balance is the total cost of your move, including all services such as labor, materials, and other charges, minus the deposit. It's essentially the remaining amount due after the deposit has been deducted.</i></p> <p>By offering a variety of payment options, we ensure that the payment process is as smooth as your move. It's out way of making sure that the only "change" you must worry about is your new address, not the jingling coins in your pocket! 🏠👛</p>

**Pro Tip: Keep those Cards charged, Cash stacked, and Zelle ready for a moving beat that rocks!**